

Data Privacy Policy

Wptizers Hosting and Services, SL (formally Wptizers) guarantees, as a basic objective, the privacy and confidentiality of your personal data, adhering to the guidelines established in the GDPR (General Data Protection Regulation) concerning security measures stated in the law.

Who is responsible for your personal data?

Wptizers, company based in Calle de la Independencia. 375, 25. Barcelona, C.I.F. B-66815614, is the owner of files (obtained from visitors using the site's services and functions) in which Personal Data is included, and is responsible for their processing. These files will have been duly registered with the Data Protection Agency Register, as required by the corresponding regulation.

What personal data do we collect?

In relation to potential customers, historic customers and current customers and attraction visitors ("consumers"), we collect the following data:

- Information that you provide by filling in forms on our site. This includes all information provided at the time of registering to use our site, subscribing to our service, posting material or requesting further services. We will also ask you for information when you report a problem with our site.
- Details of any concerns if you contact us with a query or issue.

For what PURPOSES do we USE your personal data?

The purpose of collecting and automatically processing Personal Data is to maintain the contractual relationship between the data holder and the user, permit the sending of publicity or promotional material, relating to Wptizer's services or products, as well as the sending of questionnaires and data processing for statistical purposes. In no case will data be used for any other purposes than those for which they have been collected.

What is the LEGAL BASIS

Our use of your personal data is necessary to implement a contract or start the process of entering into a contract with you, and therefore you give us your explicit consent to collect data, when you fill in our forms.

Who do we SHARE your personal data with?

We will not share your data without your consent. We only share data with third parties, to help manage our business and deliver services.

- Service providers, who help manage our IT and back office systems
- Regulators, which include the "Spanish Data Protection Agency", as well as other regulators and law enforcement agencies in the E.U.

How long do we keep your data?

We will retain your personal data for as long as is reasonably necessary for the purposes listed in Section 4 of this Policy. In particular, where there has been no interaction from a consumer (e.g. a purchase, email open, newsletter sign up), a record will be archived after 1 year and deleted after 3 years.

Where we are required to do so to meet legal, regulatory, tax or accounting requirements, we will retain your personal data for longer periods of time, but only where permitted to do so. This includes having an accurate record of your dealings with us in the event of any complaints or challenges, or if we reasonably believe there is a possibility of legal action relating to your personal data or dealings.

What are your rights?

You have a number of rights in relation to your personal data. In summary, you have the right to request: access to your data; rectification of any mistakes in our files; deletion of records where no longer required; restriction on the processing of your data; objection to the processing of your data; data portability; and various information in relation to any automated decision making and profiling or the basis for international transfers. You also have the right to complain to your supervisory authority.

If you have any query regarding this information you can contact us at:
Wptizers C.I.F. : B22258982
Calle de la Independencia, 375, of. 25, Barcelona
Contact: info@wptizers.com